

Warranty

Policy

Warranty Policy

Luxiona Group

This document establishes the warranty policy of Gurpo Luxiona Ltd., applicable to products manufactured under the Troll, Led & Co and Metalarte brands (hereinafter referred to as: " Product"), that were purchased from April 1, 2014 in Europe, Middle East and Africa (EMEA).

1. Scope

The Grupo Luxiona Ltd.. guarantee the absence of defects in each of the products of the Troll, Metalarte and Led & Co brands. The warranty described herein is valid only for lighting products Troll, Metalarte and Led & CO brand and to the party who acquires (hereinafter referred to as: " Purchaser") directly to Luxiona SL Group .

2.Warranty Period

Grupo Luxiona Ltd.. expressly warrants its products for 2 years from the date of sale of the Products to Buyer, in accordance with defined in chapter 3, Terms and conditions.

For some of the products that incorporate LED technology, extended warranty period of 5 years can be provided.

If a product does not operate in accordance with this warranty Grupo Luxiona Ltd will solve the incidence of defective Product, subject to the provisions of the Terms and Conditions of Warranty stated below.

3.Warranty Terms and Conditions

The warranty is only valid under the following conditions:

- I. That the product is installed and connected properly, and is working with the electrical values, operating range and environmental

conditions provided for in the specifications, application guides, IEC or any other document supplied with the Products.

- II. All installation and / or assembly work is carried out by technically qualified operators.
- III. The values of temperature and voltage does not exceed the limit values defined for the luminaires and / or electronic equipment incorporated.
- IV. The Product is not subject to mechanical loads that do not conform to those designed for use.
- V. The Product must be maintained by technical operators in accordance with the instructions provided. The product can not be manipulated or repaired without prior written consent by Grupo Luxiona Ltd.

The warranty shall not apply in the following cases:

- I. This warranty does not apply to damage or malfunction caused by major force (mains alteration includes) or any type of misuse, abuse, abnormal use or use that violates the rules, codes or instructions for use, including without limitation those contained in the safety regulations, industry and / or electricity more recent and relevant in the region or external to their own manufacture causes.
- II. Also excluded, all parts subject to normal wear and use, such as light sources (LED excluded) batteries, mechanical parts subject to wear and fans or other components used for heat dissipation actively in Products with LED light sources.
- III. This warranty will be void if Buyer is not current on payments.
- IV. The products of other brands marketed through Grupo Luxiona Ltd, unless otherwise agreed with the Purchaser. However, it shall apply the warranty provided by the manufacturer.

4.Extended Warranty 5 years

On customer request, an extended warranty of at most 5 years from date of invoice can be provided, which can be granted if the following criteria are met:

- I. That the parameters listed in Section 3. Guarantee Terms and Conditions are met.
- II . Up to 22,000 hours of use in the five years since the invoice date (eg 12

hours of daily operation) . Within those limits , are regarded as defective those products whose defect rate is higher than 0.2 % / 1000 hours.
III . The installation shall be certified by a Luxiona authorized technician.

5.Warranty Claims

All warranty are subject to a representative of Grupo Luxiona Ltd can access to the defective Product or system to check the nonconformity. Warranty claims must be notified and sent to Grupo Luxiona Ltd within 60 days from the identification of the defect, and you must specify at least the following information (additional information may be requested) :

- I. Defective Products.
- II . Installation date and invoice date.
- III . Detailed description of the problem, the number and % of failure.
- IV. Application, operating hours and switching cycles.

If the affected product is subject to the Terms and Conditions of Warranty stated above, Grupo Luxiona Ltd will be free to decide at their discretion whether to repair or replace the Product with the same or equivalent whose specifications may vary slightly, or return to Buyer the amount paid. Grupo Luxiona Ltd.. agrees to counseling work on assembly, installation and commissioning of the facilities, providing appropriate instructions to the industrial assigned by the Client if they are necessary. The warranty is strictly limited to the replacement or repair of defective materials expressly recognized, and returned to the facility Grupo Luxiona Ltd indicated for this purpose. The warranty excludes, among other things, the costs of installation / removal of fixtures , access to products (scaffolding , elevators, etc. . , ...) and other related costs such as claims for damages, loss of profits, property damage or any other expense or compensation.

If the malfunction is not included in the warranty, according to the Grupo Luxiona aftersales service analsis, a " Budget Repair " will be provided, and which will not proceed without the approval by the Buyer.

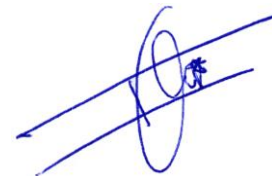
Grupo Luxiona Ltd.. customer can check the returned Products that are not defective or non-conforming together with the freight, testing and associated management.

6.Claims or implied warranties.

The agents, dealers or agents are not authorized to change, modify or extend any aspects of the terms of the limited warranty on behalf of Grupo Luxiona Ltd.

These conditions are all the responsibilities and obligations of Grupo Luxiona Ltd to the Purchaser and the sole and exclusive remedy with respect to defective or nonconforming products supplied by Grupo Luxiona Ltd to Buyer, regardless of whether the damage in question are based on guarantees not mentioned explicitly in the present conditions, wrongful acts contractual or other legal course, even if Grupo Luxiona Ltd has been advised of such defects or is in his knowledge.

Canovellas, 1st April 2014



Toni Bonàs Pahisa
Quality Director